

Privacy Policy

We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose and protect your data when you use this Online Service.

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1) Information We Collect

We collect several types of information when you create an account or fill out forms on our site.

1.1) For account creation

To create an account, you must provide personal information: name, first name, email, full postal address, telephone, country and information about your organization such as, capacity, name, form, VAT number and existence number.

1.2) For contact and support forms

To contact us, you will need to provide your name, first name and email.

2) Cookies and Similar Technologies

Article 5(3) of Directive 2002/58/EC amended in 2009 establishes the principle:

- of prior consent from the user before storing information on his terminal or accessing information already stored on it;
- unless these actions are strictly necessary for the provision of an online communication service expressly requested by the user or have the exclusive purpose of enabling or facilitating communication by electronic means.

We do not use trackers collecting your personal data. We do not track you.

We invite you to consult the CNIL reference page:

<https://www.cnil.fr/fr/cookies-et-autres-traceurs/regles/cookies/que-dit-la-loi>

2.1) Necessary cookies

We use certain cookies necessary for the use of the Online Service.

Name	Use	Value	Expiry
pll_language	personnalisation de l'interface utilisateur	code de langue de la dernière page parcourue	1 an
ci_session	Cookie de session utilisateur	ID unique de session	session

2.2) Functional Cookies Managed by Third Parties

For payments, we use the Paypal system.

PayPal is a payment service offered by PayPal Inc. that allows Users to make online payments.

We refer you to [Paypal's privacy policy](#) for details about their cookies.

3) Use of Information

The information we collect is used in the following ways:

3.1) Provide and Improve Our Services

We use your data to respond to your requests, send you updates, and provide you with the services you have requested.

3.2) Communication and Marketing

With your consent, we may send you newsletters, promotions, and special offers regarding our products or services. You may choose to unsubscribe from these communications at any time by following the instructions provided in the emails.

4) Sharing of Information

We promise not to sell or rent your personal information.
We do not share your data either.

4.1) Service Providers

We use the Paypal payment system.
When paying, you provide your information to the payment system yourself.
We do not have access to the data you provide to paypal.

4.2) Legal Obligations

We may disclose your information if required to do so by law or to protect our rights, property, or safety, or those of our users. This includes responding to legal requests or investigations.

4.3) Business Transfers

In the event of a merger, acquisition, or sale of all or part of our business, your personal information may be transferred to the acquiring entity. We will notify you of any change in control of your information.

5) Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, loss, alteration or disclosure.

Despite these measures, no method of transmission over the Internet or electronic storage is completely secure. We strive to protect your information, but we cannot guarantee its absolute security.

6) Your Rights

You have several rights regarding your personal information:

6.1) Access and Correction

You have the right to access your personal information that we hold and to correct it if it is inaccurate or incomplete.

Please note, however, that if you have knowingly provided false information, we reserve the right to bring the matter before the competent authorities, to temporarily or permanently block your account and to charge for the requested changes in accordance with the General Conditions of Sale and the General Conditions of Use.

6.2) Deletion

You may request the deletion of your personal information, subject to legal obligations or contractual requirements.

6.3) Objection to Processing

You may object to the processing of your personal data for marketing purposes or for reasons relating to your particular situation.

6.4) Contact

To exercise your rights or for any questions regarding your personal information, please contact us through the support form accessible in your account.

7) Changes to the Privacy Policy

We may update this privacy policy from time to time to reflect changes in our practices or to comply with legal requirements. Changes will be posted on this page with a revised update date. We encourage you to periodically review this page to stay informed of changes.

8) Contact

If you have any questions, concerns, or requests regarding this privacy policy, please contact us through the contact form.

9) Effective Date

This Privacy Policy is effective as of August 1, 2024.